



VIC IT COMPANY BROCHURE



AT THE HEART OF VIC IT

People are important, and technology is necessary; together they create opportunity. VIC IT is your Technology partner that understands how to bring it together. We believe in affordability and strive to give you consistently great service. Our delivery is agile, practical and customer focused. We make sure that solutions are fit for purpose and aligned with your technical and governance requirements.



ABOUT US

The high caliber VIC IT team is qualified, multi-skilled and experienced. Because we understand business, people, IT, projects and operations, we provide cost effective, efficient solutions that support your culture and environment. Our service models ensure maximum uptime and enhanced performance, and we continuously look for opportunities to innovate. We are visionaries and like to be the front runners in emerging technologies, being the first to implement whenever possible. When it comes to new solutions we are keen pioneers, learning lessons and always finding ways to do things smarter.

We look for ways to grow with you, providing practical support that is backed by reliable and realistic planning, as well as capable teams that ensure knowledge transfer and continuity.

We are committed to efficiency, relevance and impeccable service.

THE POWER OF THE TEAM

Our cross skilled teams are innovative, experienced and business orientated. We are hands on, focused and dedicated to supporting our customers, helping to protect and grow your skills and businesses. We look for solutions, not problems, and pride ourselves on our ethics and competence.

Our diverse experience provides perspective on numerous sectors and different sized organizations, allowing us to plan, execute and deliver in line with specific industry needs. We try, as far as possible, to automate and digitize, minimizing human intervention once solutions are implemented, protecting your business and streamlining operations.

VALUE PROPOSITION

We nurture solid partnerships, providing solutions and service that reduces human intervention and that aim to prevent system interruption. Our solutions enable growth for our clients, ensuring long term sustainability.





WHAT WE STAND FOR

OUR VISION

To innovate, collaborate and cross skill in such a way that our influence is felt and endorsed worldwide, by individuals and industries alike.

OUR VALUES

In everything we do we show service to others in our commitment, open-mindedness, efficiency, passion, respect, courage and perseverance.

OUR PROMISE

To be a dependable partner that will blaze new trails with you, minimizing risk while maximizing benefit.

OUR MISSION

Implement technologies and processes that will help our clients exceed their own expectations. We will create, build and maintain solutions to support your growing needs, always making sure we take a long-term view, saving you time, money and effort.

“The fear of being different should not stop you from finding new ways to solve problems”



OUR SERVICES

INFRASTRUCTURE SOLUTIONS

VIC IT designs, implements and supports solutions that incorporate the Microsoft stack of applications including SharePoint, MS exchange, Active directory, SCCM and SCOM. Our team of certified and experienced consultants create effective storage solutions using a range of relevant products that meet your specific needs.

VIRTUALIZATION SOLUTIONS

We specialize in the implementation and running of virtualization platforms across the product stacks of Hyper-V, Vmware, Citrix, Xenapp and Oracle virtual machine.

APPLICATION TESTING SOLUTIONS

VIC IT has created a seasoned Application Development, Test and delivery team. We have combined infrastructure, audit and Enterprise DevOps and SecOps professionals to create a formidable team to deliver our wide array of testing capabilities. Our team works on the following principles:

- Build on what works
- Reduce operational friction
- Boost business confidence
- Deliver better outcomes

We at VIC IT ensure that we centralize the tracking & management of application needs. We create the visibility and control of complex projects, accelerating software testing across all applications. The consistent user experience across devices remains one of our top priorities.

The solution stack adopted has the following solutions:

- Project and Portfolio Management
- Application Lifecycle management
- Functional Testing
- Performance and Loading testing
- Mobile Testing
- Deployment Automation
- Release Control
- Application Performance Management

CYBER SECURITY

We have extensive experience in cyber security operations and provide advanced technical skills and subject matter experts to help mitigate security threats.

Our Cyber Security Services safeguard digital assets such as systems, networks, servers, and databases. Customers who use of our Cyber Security Services can restrict any attempt to steal, alter or destroy vital data or information. Cyber-attacks such as Denial-of-Service (DOS), distributed denial-of-service (DDoS) attacks, phishing, password attacks, SQL injection, and cross-scripting can be stopped or avoided with the help of cyber security services.

The fourth industrial revolution is forcing businesses across the globe to keep pace with digital transformation. Having a flawless and rigid digital presence that can withhold any type of cyber security incidents is a top priority for organizations. Cyber security services help organization's protect critical IT assets from Cyber-crimes that happen because of lack of security awareness, failure to update or modernize and other security loopholes.

CYBER SECURITY OPERATIONS CENTRE

Security Operations Center Solutions are delivered by VIC IT help to prevent, detect, analyze and respond to cyber security incidents using the latest technology. Our Security Operations Center monitors and analyses network activities, server activities, endpoints, database changes, apps and websites.

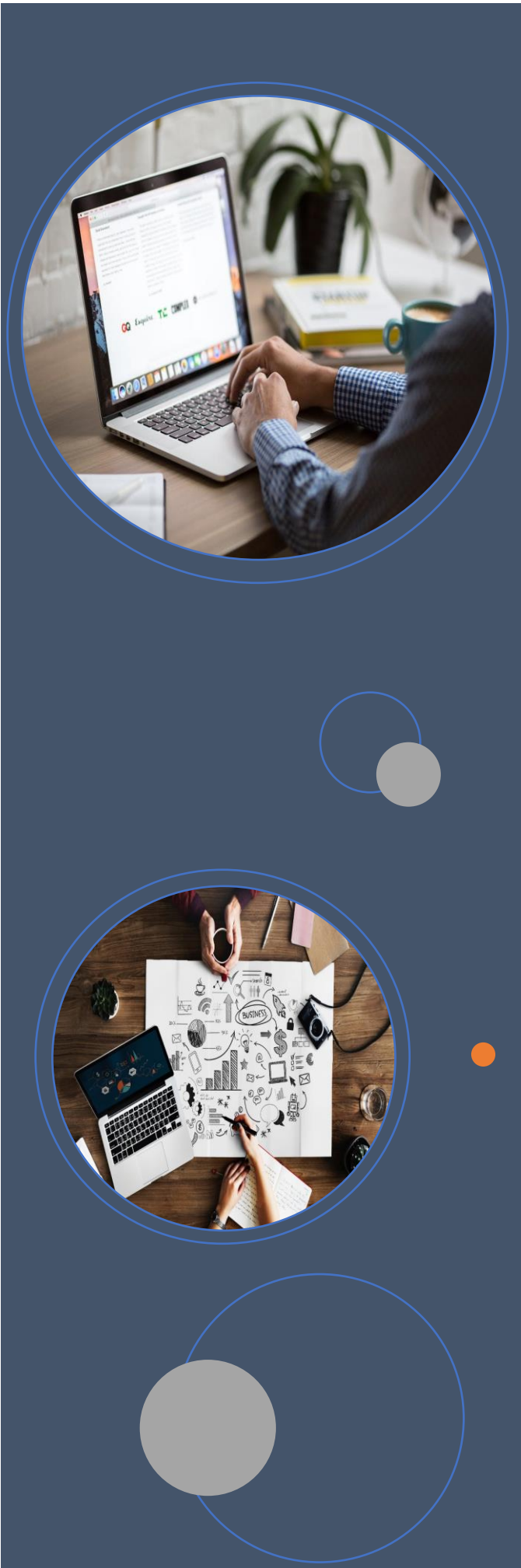
We follow the ISO 27001:2013 Information Security Management System and have extensive experience and a team of 17+ SOC experts. Our security operations center identifies, analyses and responds to cyber security incidents using a combination of technologies. It also monitors activities on networks, servers and systems.

ADVANCED SECURITY MONITORING

With SOC network experts, you can ensure complete security of your enterprise by detecting threats, vulnerabilities and malware at the earliest possible stage.

COMPREHENSIVE ANALYTICS

Our experts monitor the frequency, changing threat scenarios, and they analyze cross-platform threats. With



the information received we can offer a wide range of IT Security operations options.

IT AUDITS

A comprehensive IT Security Audit helps you identify potential security weaknesses in systems to avoid major business impact. Our Auditing portfolio ensures maximum risk visibility and allows you to respond to security threats quickly, safeguarding your reputation and preventing financial losses. An Enterprise-wide IT Security Audit is recommended because it helps to understand security gaps in the current IT infrastructure and reveals potential security threats. This help to implement a contingency plan. A Security Audit provides a view of improvement areas and helps you to make better investment decisions when it comes to IT Security solutions.

VULNERABILITY ASSESSMENTS AND PENETRATION TESTING

Identify potential risks to your organizational network, mobile apps, web apps, IoT devices, cloud applications with our Vulnerability Assessment and Penetration Testing Services. Our testers are Ethical Hacking certified with various notable certifications.

The VAPT testers from VIC IT are familiar with different ethical hacking techniques such as footprinting and reconnaissance, host enumeration, scanning networks, system hacking evading IDS, firewalls and honeypots, social engineering, SQL injection, session hijacking, exploiting the network etc.

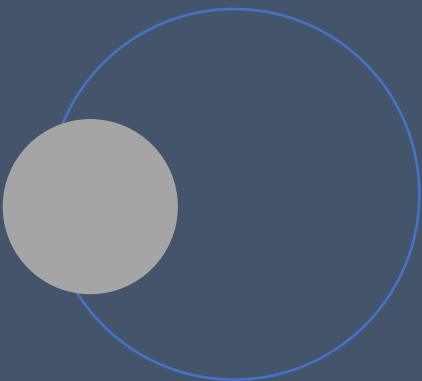
We provide both manual and automated vulnerability assessments and penetration testing services in line with your requirements. Our approach and methodology include:

- Planning and information gathering
- Vulnerability detection
- Penetration attempt
- You have databases, files, big data, cloud, mainframes, structured and unstructured data, and data you don't even know you have. Everything must be protected. We can deploy unified security policies across all of it, on premises, in the cloud, and in hybrid environments.



CAREERS

At VIC IT we believe that what you do helps you be more of who you are. If you are innovative, have an affinity for technology, are customer centric, and have a flair for continuous learning, please email your cv to: careers@vicit.co.za



ENTERPRISE SAN / CLOUD STORAGE & BACKUP SOLUTIONS

Our certified professionals design, implement and maintain large scale storage, backup and recovery solutions. Our primary focus is Dell EMC, HP3Par, Brocade, NetApp, Backup Exec, Veeam, and CommVault.

ENTERPRISE SOLUTION ARCHITECTURE

We have seen massive growth in virtualization over the last three years and we specialize in the implementation and management of virtualized platforms, focusing on technologies like Hyper-V, VMware, Citrix, Xenapp, Oracle (OVM), and Cloud Hosted Virtual Solutions.

TELEPHONE, CONFERENCING AND AUDIO-VISUAL SOLUTIONS

When provisioning telephone services and systems, we ensure seamless integration with other solutions to embrace unified communications and enterprise mobility, using Basic IP PABX or Enhanced IP PABX solutions.

Audio-visual services also include support for creating and maintaining our customers environment. From the planning phase to implementation, our teams provide advice on audio-visual products, options, and service providers

Conferencing experiences include the ability to collaborate and share content on video at the same time. The aim is to meet anytime, anywhere and have a high-quality view.

PROJECT MANAGEMENT OFFICE

PMO is the backbone of a successful project management approach at an organization. It is a function that provides decision support information, although it doesn't make any decisions itself.

A PMO underpins the project delivery mechanisms by ensuring that all business change in an organization is managed in a controlled way. PMOs have a range of functions, and the services they offer often depend on the maturity of the department and the skills of the people working in the PMO.

At a very basic level, the PMO supports the project management teams, and the people make decisions about funding, prioritization and resourcing.

ISO CERTIFICATION AND COMPLIANCE (CONSULTING, IMPLEMENTATION, AND AUDITING)

We help organizations utilize their ISO management systems as a baseline to improve processes.

Each standard helps an organization expand their market potential, achieve tender compliance, improve efficiency, achieve cost savings, and enhance customer service. We specialize in the implementation and auditing of the standards below:

- ISO 9001:2015 — Quality System Standard
- ISO 27001: 2013 — Information Security Management System
- 18001:2007 (BS) — OHS Management Systems

INFRASTRUCTURE MAINTENANCE AND SUPPORT

VIC IT will help you get the most out of your ICT infrastructure investment. Our teams provide a wide range of maintenance and support services, all guaranteed to meet and exceed expectations. Our services include Deep Impact Cleaning and the Installation, Maintenance and Support of the following:

- Data Cabling (Molex, Krone, Systemax)
- UPS
- Fire Suppression Systems
- Access Control
- Environmental Monitoring Systems
- Raised Flooring
- Hot and Cold Aisle Containment Solutions
- Rack Solutions
- Managed & Unmanaged Power Distribution Units (PDUs)

We make use of best of breed DCIM software and tools to manage and optimize support!

As electronic technology leaders, we know that expertise alone does not equal lasting value. Our solution to creating value is to combine years of technological innovation and expertise with new ways of doing business. Lasting partnerships with customers and global technology partners are testament to this. VIC IT offer world-class, progressive technology products, custom solutions and services. We





match clients' requirements with the ICT Infrastructure equipment suite and teams that can implement the required solution on time and within budget. While the ICT Infrastructure suite mainly includes Datacentre infrastructure equipment, including Structured Connectivity, Cooling Solutions, Power Solutions, Racking, Environmental Monitoring, Power Distribution etc, it's not limited to this and extends beyond the Datacentre environment. Our teams, both internal resources and external subcontractors, are selected for their skills, ability, professionalism and quality of work. When we work with subcontractors we make sure the necessary due-diligence is done, that contracts are in place, and that teams are fully equipped to meet requirements.

TELCOMS INFRASTRUCTURES SERVICES

Our Infrastructure Services Offering in the Telco and Communications environment includes:

- Fibre Optic Route Build for Metro, Access, Last Mile
- All Civil work, duct installation, and fibre installation
- Fibre to the Home Installation – Gated Communities, Business Parks, Multi Dwelling Units
- Structured Cabling for Voice, Data and Power
- Aerial Network Installation – route build as well as Fibre to the Home drops
- Plan new network build based on visible obstacles and a path of least resistance, whilst still adhering to Municipal By-Law Guidelines
- Design of the new route with manhole placements, Joint positions, breakout points, future expansion capabilities etc.
- We offer fibre floating services, fibre splicing services and testing.
- Corporate Communications Network Planning and Design for wired and wireless networks.

Our implementation teams have been involved in Aerial and Underground network installations for more than 20 years.



THE LEADERSHIP TEAM

- Nash Pillay – CTO
- Vidashni Pillay – MD
- Prischal Bahgoo – GM
- Rakesh Sambhu – PMO

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Cape Town Branch:

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Tel: +27 21 403 6401

Follow us on Facebook, Twitter and
LinkedIn for updates on what we're doing.

MANAGED SERVICE SOLUTIONS

Our in-house team of certified professionals design, implement and maintain large scale managed solutions. The primary focus for the VIC IT outsource team are:

- Service Management and Automation
- Active Directory
- MS Exchange
- SQL
- SharePoint
- Email Hosting
- Desktop Optimization
- SCOM
- Hyper-V
- Azure
- Antivirus Solutions
- Office 365

PARTNERSHIPS

- NetApp - Gold
- Microfocus - Gold
- Imperva - Silver
- Huawei - Silver
- Dell - Authorised

CUSTOMER PORTFOLIO

